

Dear Sir/Madam:

We just started off on monthly flier service (*TFD Life Safety Information*).

We hope it will help you as a timely safety adviser—basically every month!

[*TFD Life Safety Information (May 2019)*]

THEMES↓↓

- Fire? Ambulance? Rescue?...Call 1-1-9. (We speak foreign languages!)
 - The TFD Official Application Helps You!
 - Ambulances and English Language EMS Teams
 - Fire Department Services in Japan
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==Fire? Ambulance? Rescue?...Call 1-1-9. (We speak foreign languages!)==
Cities, towns and villages offer their own fire service in Japan. (Japan's fire departments are responsible for EMS, too.)

You can reach the fire department at the emergency phone number 1-1-9 anywhere in Japan.

The TFD protects Tokyo overall (except islands and Inagi City).

The TFD has the “three-party” emergency telephone service system for the callers speaking other languages than English.

(※Three parties: caller, TFD member & outsourcing interpreter)

<Operator's Questions>

- ① *Tokyo Fire Department...Fire or ambulance?*
 - ② *What's the address?*
 - ③ *What happened?*
- ⇒④ *I see. We have firefighters responding now.*
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== The TFD Official Application Helps You!=====

Get the TFD Application. Get fire and emergency services information ANYTIME, ANYWHERE with EASE!! It is basically in Japanese, however, with some foreign language versions—English, Chinese (in original and simplified character forms), and Korean.

Get it downloaded on your smartphone! Make it your constant companion!

【*What's It About?*】

Emergency contacts · EMS support · FAQ · Fire service map · Schedule · Event

news · Stamp rally · Mini games

- On the Internet, get **東京消防庁アプリ** (TFD Application) for download.
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==Ambulances and English Language EMS Teams==

The TFD has 259 ambulances.

The ambulance of the fire station nearest to the accident scene responds first. With all ambulances away from the nearest and neighboring fire stations, or, in case of serious disasters, fire trucks in the accident area may also turn out and assist ambulance members.

The fire stations in the areas frequently visited by non-Japanese people have English language EMS teams. (In case of too many requests for their service, they may not be available.) We are going to have more English language ambulance units for the Olympic and Paralympic Games Tokyo 2020.

==Fire Department Services in Japan==

The local government covers the fire department's expenses for EMS and other activities in Japan. You do NOT have to pay for firefighting/ambulance services. Meanwhile, hospitals' medical examinations and the transportation from the hospital back to your home are at your own cost.
